

annual report



Family Services, Inc. Annual Report 2009-2010

**“The only thing that
overcomes hard luck is
hard work.”**

Harry Golden, author of *Only in America*, spoke these words many years before our nation’s economic woes began. Yet, the words are relevant today as we are slowly recovering from a devastating downturn. We all have been affected by the economic issues, ranging from employment changes to a variety of personal concerns. Many of the families we serve have been faced with some of life’s most difficult situations, but they have vowed to keep going, to keep trying, to keep working toward a better life. It is their hard work and determination that strengthens our

commitment to providing quality services. It is with the realization that we could all find ourselves between hope and despair that Family Services reaches out to get families back on their feet and on the road to brighter days.

As always, we need and appreciate the support of our community. With your help, we look forward to strengthening our children and families and changing lives for years to come.

Al Renna
President and CEO

B. Gordon Watkins, III
Chair, Board of Directors

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Family Services, Inc. exists to promote the school readiness of children, the well-being of adults and families and the safety of those in the community impacted by domestic violence and sexual assault.

Sign up for the Family Services newsletter by sending an email to newsletter@fsifamily.org. Network with Family Services on Facebook, Twitter, Linked In and You Tube. Links to our social sites are located at the bottom of our homepage on our website at

www.fsifamily.org





KEY PROGRAM ACCOMPLISHMENTS

Head Start

- After competitive request for proposals, reopened the Child Development Center on the Campus of Winston-Salem State University
- 455 families received emergency and housing assistance, education, job training or English as a second language assistance
- 99% of students received professional dental examinations and primary health care services
- 713 individuals (469 parents) provided much needed volunteer services

“Thanks to the generosity of the Children’s Museum of Winston-Salem, 300 Head Start children, their families and staff enjoyed “Night at the Museum.” The three and four year olds, dressed in adorable Halloween costumes, enjoyed free use of the Museum including Build-it, the Food Lion Grocery Store, Krispy Kreme Donut Factory and the ever-popular Bean Stalk. Petey, the Penguin and Museum mascot, greeted the children after storytime with members of the Wake Forest University Dance Team. For many of our little ones, this was their first visit to the Children’s Museum. Many of the families said this was the best event of the year!”

Family Solutions

- 41 families purchased a reliable car through Ways to Work; Ways to Work loans reached the \$700,000 mark
- 77% of individuals and families receiving counseling services documented improvement in their overall level of functioning
- 30 families celebrated the arrival of their child through our adoption program
- Welcomed Phoebe, the new therapy dog, to provide services for children

“Samantha and her family came to the agency seeking grief support after her teenage brother’s sudden death. Samantha and her parents attended supportive individual and family therapy sessions, allowing them to process the loss, while learning about trauma and grief coping skills, as well as other community supports available to them. They also worked on adjustments they all had to make with the change in their family dynamics after her brother’s death. Samantha in particular also faced the challenges of being an active, popular teenager, now going through grief, with peers who could not understand and often didn’t know how to interact with her, which in ways made her feel even more lonely. Grief is a long-term process, and Samantha and her family are understandably still struggling with the loss, but they report that the support they get at Family Services is very valuable to them.”

Safe Relationships

- Led Community’s First Day of Unity event to honor those impacted by domestic violence
- 115 families recovering from domestic violence transitioned into independent living
- 97% of Shelter for Domestic Violence residents reported feeling safer
- 91% of Time Out participants did not reoffend

“Six-year-old Mark was the victim of a pedophile within his neighborhood. Law enforcement referred him to our Vantage Pointe Center for forensic evaluation. Sadly, during treatment we learned that Mark’s mother, Angela, was also a victim of both mental and physical abuse at the hands of her husband. Recently laid off, Angela had been the sole provider for her family. Her husband refused to work outside the home and did not help with the family. Consequently, an emotionally and physically exhausted woman was caring for her eight-year-old daughter, six-year-old Mark, a chronically ill toddler, and a baby alone. Even if she managed to get away from her husband, she needed somewhere safe to stay in order to get back on her feet.

That safe place was the Family Services’ Battered Women’s Shelter. Once Angela and her children were inside, her life began to improve. In the course of her stay, she located new job prospects and a home away from her husband. Angela attends counseling sessions and support group meetings to help her through this difficult time in her family’s life. But, she’s happy that she and her children are finally safe from harm.”

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We thank all of our generous supporters for making our work possible. In addition to the listed financial donors who have supported our agency-wide or program specific operating costs, Family Services appreciates the hundreds of individuals, groups, churches, and businesses who have donated their time, skills, and tangible goods to benefit the clients served by the agency. We also appreciate the hundreds of individuals who support Family Services through gifts to United Way. We have made every effort

to include a complete and accurate listing of all financial donors for the period of July 1, 2009 through December 31, 2010. We apologize for errors or omissions and ask that you notify us if information is incorrectly listed so that we may update our records. This listing does not include gifts for the Second Century Campaign as those gifts have been previously published. Financial information about Family Services, Inc and a copy of its license are available upon request.

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Family Champions (\$10,000+)
Family Benefactor (\$5,000-\$9,999)
Family Steward (\$2,000-\$4,999)
Family Advocate (\$1,000-\$1,999)
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Wells Fargo Community Support Campaign
West Forsyth High School Team
WFU Baptist Medical Center/SANE program
WFU Health Sciences
WFU Student Group
Winston-Salem State University
World Villages

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Ardmore United Methodist Church
Becks Baptist Church
Bethel United Methodist Church/Women
Brookstown United Methodist Church
Brookstown United Methodist Church/Men
Calvary Baptist Church/SADD Club
Calvary Moravian Church/Women's Fellowship
Centenary United Methodist Church
Centenary United Methodist Church/Circle 9
Central Terrace United Methodist Church/Women
Clemmons First Baptist Church
Clemmons United Methodist Church/Women
Evangelical Lutheran Church of the Epiphany/Dorothy Circle
1st Christian Church
Greek Orthodox Church/Philoptochos Soc./Protasia Chap.
Highland Presbyterian Church
Highland Presbyterian Church/Women
Holy Family Catholic Church/Bishop Creco #9499 Columbiettes
Home Moravian Church/Women's Fellowship
Knollwood Baptist Church
Maple Springs United Methodist Church/Fellowship Class
Moravian Church In America, Southern Province
Mt. Carmel United Methodist Church
Mt. Carmel United Methodist Church/Mens Club
Mt. Pleasant Missionary Baptist Church
Mt. Tabor United Methodist Church
Mt. Tabor United Methodist Church/Women
New Hope United Methodist Church
New Hope United Methodist Church/Women Circle 5
Peace Haven Baptist Church
St. Andrews Presbyterian Church
St. Anne's Episcopal Church
St. Mark Methodist Church/UMC Women
St. Paul's Church Episcopal Church / Women
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* Mark your calendars for Walk a Mile in Her Shoes 2011. The event will take place on Saturday, September 24, 2011.



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Jill Tackabery
John and Joy Van Zandt

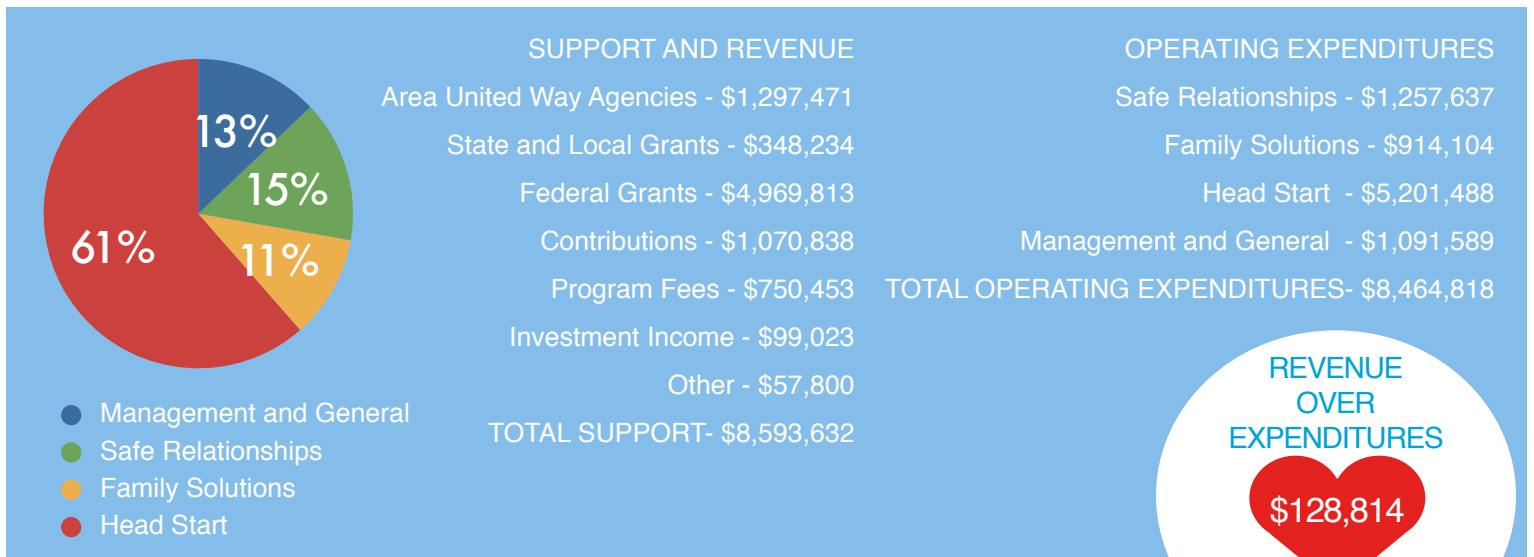
Dr. and Mrs. Charles Turner
A. Dane and Virginia Perry

Michael Turner
Sarah Austin
Cathleen and Ray McKinney
Sharee Fowler
Robert Strickland Family Foundation
Claudette Weston

Chris and Jeff Turner
Candice and Michael Turner

Jeff Turner
Eunice and Harry Heilig

Laura Weston
Claudette Weston



HOW YOU CAN HELP FAMILY SERVICES, INC.

Refer.

Know someone who could use our services? Give us a call today at (336) 722-8173 and let us help someone you care about. You may also visit our Resource Library online at fsifamily.org for a listing of helpful links and information.

Volunteer.

Become a volunteer with Family Services and provide much needed services for our clients. It also helps keep our costs down and it is a rewarding experience. We hold numerous trainings throughout the year and we can accommodate any schedule. For more information about our volunteer opportunities, visit fsifamily.org or call (336) 723-4338.

Give.

We depend on the generosity of our supporters. Your help allows us to provide services for members of our community who are most in need. If you'd like to speak with a member of our Resource Development staff about giving options, please call (336) 722-8173. Visit our website at fsifamily.org to make an online gift.

Donate.

Family Services appreciates the donation of items that may be of direct benefit to clients in our programs. Wish lists vary by program, but items we are always happy to receive include:

- New toiletries and household items for shelter residents
- New or gently used books for children in our Head Start program
- Used cars for our Ways to Work program

FAMILY SERVICES, INC.

1200 S. Broad Street
Winston-Salem, NC 27101
Telephone: 336-722-8173
1-800-316-5513

www.FSIFamily.org
Serving Forsyth, Stokes & Davie
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